

General Terms and Conditions (GTC)

1. Introduction

These General Terms and Conditions (hereinafter: “GTC”) apply to the use of the webshop operated by autera.hu (hereinafter: “Webshop”) and to the products purchased here. By using the Webshop and placing an order, you accept the following terms and conditions.

2. Data of the operator

- Company name: Lex Auto Kft
- Registered office: 2142 Nagytarcsa, Paál László Street 15
- Tax number: 26343938-2-13
- Company registration number: 13-09-204020
- Registration authority: Registration Court of Budapest District Court
- Email: info@autera.hu
- Phone number: +36301013325

3. General Provisions

3.1. Purchasing in the Online Store with an order placed electronically is possible.

3.2. The services of the Webshop may be used by all natural and legal persons who accept the terms and conditions of the GTC.

4. Order process

4.1. After selecting the product, the customer initiates the purchase by clicking on the “Add to cart” button.

4.2. After checking the contents of the basket, the customer provides the necessary data (name, address, payment method, etc.).

4.3. After placing the order, the webshop will send a confirmation email with the details of the order.

5. Prices and payment terms

5.1. The prices shown in the Webshop are in HUF and include VAT.

5.2. Payment can be made by credit card, bank transfer or cash on delivery.

6. Delivery Terms

6.1. The Webshop delivers the ordered products within the territory of Hungary.

6.2. The shipping fee up to 4 kilograms is 1.800.- HUF Gross, each additional kilogram is 290.- HUF Gross. For certain products, which require individual packaging, a specific delivery fee will be established, which will always be agreed with the customer.

6.3. Products are delivered from an external warehouse. The delivery time is usually 3-5 working days.

7. Right of Withdrawal

7.1. The buyer is entitled to withdraw from the contract without giving any reason within 14 days from the date of placing the order.

7.2. In order to exercise the right of withdrawal, the Buyer must send the declaration of withdrawal to the Operator.

7.3. In the event of cancellation, the cost of returning the product shall be borne by the buyer.

7.4. The Operator may take back the product in case of packaging, invoice, product integrity.7. Elállási jog

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8. Warranty and warranty

8.1. The Webshop provides a warranty and guarantee for the products in accordance with the relevant legislation.

8.2. The customer is obliged to report the defect to the Operator immediately after its detection, but no later than within two months.

9. Data protection

9.1. The Operator shall handle the personal data of customers in accordance with the Privacy Policy.

10. Complaint handling

10.1. The customer may communicate the complaint to the Operator orally or in writing.

10.2. The Operator shall investigate and respond to the complaint within 30 days.

11. Final Provisions

11.1. In matters not regulated in the GTC, the Civil Code and the legislation on electronic commerce services shall apply.

11.2. The Operator reserves the right to amend the GTC, which is valid from the date of publication on the website.

Last updated: 06/04/2024